

Yellow = improved on last month

Amber = as good as stat neighbour/SE average,
Green = better than stat neighbour/SE average,
Red = worse than stat neighbour/SE average

Performance Measure	Definitions	Target	Tolerance	Direction of travel	Baseline	Previous Month	Current Month	Full quarter	Annual return	Benchmarking (annual or quarterly or as at 31st March)					
					Apr-20	Nov-20	Dec-20	Slough 2020/21 Q3	Slough 2019/20	SN 2019/20	SE 2019/20	ENG 2019/20	Bexley 2019/20	Kingston 2019/20	Redbridge 2019/20
Front Door															
Contacts received and completed	No. of contacts received in month that have been finalised	n/a	n/a	n/a	751	897	783	2654	12785	n/a	n/a	n/a	n/a	n/a	n/a
Contacts received rate per 10,000	-	n/a	n/a	n/a	174.2	208.1	181.6	615.6	2965.5	n/a	n/a	n/a	n/a	n/a	n/a
% of contacts leading to referral	Proportion of contacts received in month, where the outcome was to progress to referral	n/a	n/a	n/a	25.8%	34.9%	34.0%	32.7%	19.3%	n/a	n/a	n/a	n/a	n/a	n/a
Contacts: decision and authorisation within 1 workday	Proportion of contacts received in month, where the contacts were finalised within 1 working day	95.0%	5.0%	↑ Higher is better	92.3%	95.6%	96.4%	n/a	95.1%	n/a	n/a	n/a	n/a	n/a	n/a
Referrals received	No. of referrals received in month	n/a	n/a	n/a	208	325	272	916	2540	5066	114440	642890	2795	1411	5212
Referrals received per 10,000	-	n/a	n/a	n/a	48.2	75.4	63.1	220.8	596	572.2	535.8	544.5	489.6	357	683.6
% of referrals received that were re-referrals (within 12 months)	Proportion of referrals received where the previous referral start date is within 12 months of the latest referral start date	22.0%	1.0%	↓ Lower is better	16.3%	19.7%	12.9%	15.9%	15.4%	22.0%	25.1%	22.6%	17.9%	15.0%	19.0%
Assessments completed	No. of assessments that have been completed in month by the Referral & Assessment Service	n/a	n/a	n/a	349	313	319	1121	2484	4791	98170	568600	3023	2572	3816
Assessments completed rate per 10,000	-	n/a	n/a	n/a	81.0	72.6	74.0	260.0	576.2	568.7	561	553.6	529.5	650.7	500.5
% of assessments completed and authorised within 45 working days	Proportion of assessments that have been completed and authorised by the Referral & Assessment Service in month that were completed within 45 working days	90.0%	5.0%	↑ Higher is better	59.0%	79.2%	84.6%	79.8%	74.9%	84.8%	82.4%	83.1%	92.0%	95.0%	97.0%
Section 47s initiated	No. of section 47s started in month	n/a	n/a	n/a	38	181	102	488	1297	1722	33690	201170	685	648	1562
Section 47s initiated rate per 10,000	-	n/a	n/a	n/a	8.8	42.0	23.7	113.2	300	198	172	168	12	163.9	204.9
% of Section 47s which led to Initial CP Conference in month (children not already CP or CLA)	Proportion of section 47s that actually led to an ICPC, where the child was not already subject to a CPP	n/a	n/a	n/a	39.6%	20.5%	26.0%	21.6%	31.0%	35.9%	35.3%	38.5%	40.6%	42.4%	26.7%
CP, CIN and Court															
Children subject to a child in need (S17) plan	No. of children specifically subject to a CIN (S17) plan	n/a	n/a	n/a	475	549	563	563	485	n/a	n/a	n/a	n/a	n/a	n/a
% of children subject to CIN (S17) plans for over 12 months	Proportion of children subject to a CIN (S17) plan that have been on that plan for more than 12 months	n/a	n/a	n/a	20.0%	19.1%	20.1%	20.1%	21.1%	n/a	n/a	n/a	n/a	n/a	n/a
% of CIN visits within timescales	Proportion of children subject to a CIN (S17) plan that have been seen within timescales	90.0%	5.0%	↑ Higher is better	87.4%	93.4%	89.1%	n/a	72.7%	n/a	n/a	n/a	n/a	n/a	n/a
Number of children subject to a CP Plan	No. of children subject to a child protection plan	n/a	n/a	n/a	311	355	346	346	301	409	8110	51510	120	129	250
Number of children subject to a CP Plan per 10,000	-	n/a	n/a	n/a	72.1	82.3	80.3	80.3	69.8	44.6	41.2	42.8	21	33	33
% of CP Plans started that were repeat plans	Proportion of children that became subject to a child protection plan, which was a second or subsequent plan regardless of timescales	12.0%	2.0%	↓ Lower is better	0.0%	9.5%	25.0%	11.5%	18.3%	20.9%	23.4%	21.9%	12.4%	30.9%	16.2%
% of CP Plans started that were repeat plans within 2 years	Proportion of children that became subject to a child protection plan, which was a second or subsequent plan within 2 years of the previous plan ending	10.0%	2.0%	↓ Lower is better	0.0%	2.9%	14.3%	7.3%	2.8%	n/a	n/a	n/a	n/a	n/a	n/a
% of ended CP Plans that ended after 2+ years	Proportion of Child Protection Plans that ended which were open for 2 or more years	5.0%	1.0%	↓ Lower is better	5.6%	6.3%	0.0%	n/a	5.1%	4.4%	5.0%	3.6%	n/a	n/a	n/a
% of children subject to a CP Plan for 2 years or more	Proportion of children currently subject to a Child Protection Plan, where the plan has been open for more than 2 or more years	2.0%	0.5%	↓ Lower is better	1.3%	1.7%	1.7%	1.7%	1.7%	2.8%	2.4%	2.1%	n/a	0.0%	n/a
% of ICPCs held within statutory timescale (within 15 days of S47)	Proportion of ICPCs that took place within 15 working days of the section 47 starting	92.0%	5.0%	↑ Higher is better	43.3%	70.5%	70.0%	63.9%	40.2%	80.6%	75.9%	77.7%	78.8%	94.9%	95.4%
% of RCPCs held within timescale	Proportion of children that have been subject to a Child Protection Plan for 3 months or more that have had a review within timescales	95.0%	0.0%	↑ Higher is better	76.3%	68.7%	64.7%	64.7%	70.1%	92.2%	89.5%	91.5%	93.5%	100.0%	98.8%
% of children subject to a CP Plan visited in the last 2 weeks (all ages)	Proportion of children that are subject to a Child Protection Plan at the end of the month that have been seen in the last two weeks	92.0%	5.0%	↑ Higher is better	65.7%	86.4%	95.8%	95.8%	87.3%	n/a	n/a	n/a	n/a	n/a	n/a
% of children subject to a CP Plan visited in the last 2 weeks and seen alone (aged 3+) at their latest or penultimate visit	Proportion of children aged 3 or over that are subject to a Child Protection Plan at the end of the month that have been seen alone in the last two weeks	n/a	n/a	n/a	47.4%	77.7%	74.7%	74.7%	67.9	n/a	n/a	n/a	n/a	n/a	n/a
Children looked after															
Number of full time children looked after (CLA) at month end	No. of full time children looked after (not including those subject to short breaks)	n/a	n/a	n/a	191	210	215	215	196	595	10450	80080	222	125	237
Rate of full time Children looked after per 10,000	-	n/a	n/a	n/a	44.3	48.7	49.9	49.9	45.0	63.3	53.0	67.0	39.0	32.0	31.0
% of Children looked after in care for 2 or more years	Proportion of full time children looked after that have been in care for 2 or more years	n/a	n/a	n/a	44.5%	42.9%	42.3%	n/a	44.9%	n/a	n/a	n/a	n/a	n/a	n/a
% of CLA with 3 or more placements in the last year (12 months)	Proportion of full time children looked after that have had 3 or more placements in the last 12 months (excluding temporary/respite placements)	12.0%	3.0%	↓ Lower is better	15.7%	8.6%	7.0%	7.0%	11.0%	11.3%	12.0%	10.0%	12.0%	9.0%	8.0%
% of CLA in the same placement for 2 years or more (placement stability)	Proportion of full time children looked after aged under 16 that have been in care for at least 2.5 years and have been in the same placement for at least 2 years	75.0%	5.0%	↑ Higher is better	73.7%	86.0%	87.5%	87.5%	75.4%	65.5%	68.0%	69.0%	65.0%	78.0%	65.0%
% CLA at month end placed over 20 miles away	Proportion of full time children looked after that have entered care in the last 12 months, that have been placed more than 20 miles from their family home	25.0%	5.0%	↓ Lower is better	32.6%	30.2%	29.5%	n/a	29.0%	15.0%	26.0%	20.0%	16.0%	24.0%	18.0%
Children looked after who were seen alone at a statutory visit within timescales	Proportion of children looked after that have been seen alone within timescales	90.0%	5.0%	↑ Higher is better	70.3%	66.5%	67.7%	n/a	69.2%	n/a	n/a	n/a	n/a	n/a	n/a
% of CLA with up to date health checks	Proportion of children looked after, that have been in care for 12 months or more with an up to date health assessment	90.0%	2.0%	↑ Higher is better	96.2%	93.2%	90.8%	n/a	96.0%	90.7%	86.0%	86.0%	87.0%	95.0%	70.0%
% of CLA with up to date dental checks	Proportion of children looked after, that have been in care for 12 months or more with an up to date dental check	90.0%	2.0%	↑ Higher is better	77.4%	54.1%	52.5%	n/a	82.0%	87.9%	86.0%	86.0%	99.0%	99.0%	70.0%
% of IHAs within timescales (in month)	Proportion of children looked after that have been looked after for at least 20 working days, where the initial health assessment was completed within 20 working days	85.0%	5.0%	↑ Higher is better	33.3%	20.0%	0.0%	n/a	66.0%	n/a	n/a	n/a	n/a	n/a	n/a
Care leavers															
Care leavers, including eligible, relevant and former relevant young people (aged 19-21)	No. of care leavers aged 19-21	n/a	n/a	n/a	84	80	80	80	87	250	4750	29930	154	73	152
% of care leavers in education, employment or training (aged 19-21)	Proportion of care leavers aged 19-21 that are in education, training, or employment	70.0%	5.0%	↑ Higher is better	59.5%	48.0%	45.0%	45.0%	59.0%	52.4%	54.0%	52.0%	55.0%	51.0%	51.0%
% of care leavers in suitable accommodation (aged 19-21)	Proportion of care leavers aged 19-21 that are deemed to be in suitable accommodation	85.0%	5.0%	↑ Higher is better	85.7%	90.0%	91.0%	91.0%	79.0%	83.6%	91.0%	85.0%	90.0%	81.0%	79.0%
% of care leavers with a current Pathway Plan (16+)	Proportion of care leavers with an up to date pathway plan	95.0%	5.0%	↑ Higher is better	76.1%	68.1%	64.2%	n/a	65.7%	n/a	n/a	n/a	n/a	n/a	n/a
Demand and workforce															
Total open allocated caseload	Total referrals open to SCST	n/a	n/a	n/a	1454	1870	1834	1834	1589	3071	59950	389260	1757	977	2130
Child In Need rate per 10,000	DfE definition of "Child in Need" is any child open to children's social care	n/a	n/a	n/a	337.3	433.8	425.4	425.4	368.6	341.1	304.4	323.7	307.8	247.2	279.4
Average number of children allocated per social worker	Local measure of average number of children allocated per social worker	18.0	5 cases	↓ Lower is better	21.4	24.0	24.1	n/a	17.5	n/a	n/a	n/a	n/a	n/a	n/a

Yellow = improved on last month

Amber = as good as stat neighbour/ SE average,
 Green = better than stat neighbour/ SE average,
 Red = worse than stat neighbour/ SE average

Performance Measure	Definitions	Target	Tolerance	Direction of travel	Baseline	Previous Month	Current Month	Full quarter	Annual return	Benchmarking (annual or quarterly or as at 31st March)					
					Apr-20	Nov-20	Dec-20	Slough 2020/21 Q3	Slough 2019/20	SN 2019/20	SE 2019/20	ENG 2019/20	Bexley 2019/20	Kingston 2019/20	Redbridge 2019/20
Average caseload (qualified SW)	Average number of cases per child and family social worker (gathered through the Children's Social Work Workforce Census)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	17.5	16.3	16.7	16.9	16	13.8	17.9
No. of children's referrals with supervision within timescales	No. of children with supervision on their file that has been completed within timescales (where the referral has been open for a minimum of 12 weeks)	n/a	n/a	n/a	437	959	1003	n/a	289	n/a	n/a	n/a	n/a	n/a	n/a
% of children's referrals with supervision within timescales	Proportion of children with supervision on their file that has been completed within timescales (where the referral has been open for a minimum of 12 weeks)	95.0%	5.0%	↑ Higher is better	32.7%	78.9%	80.8%	n/a	18.8%	n/a	n/a	n/a	n/a	n/a	n/a
No. of children's referrals with management oversight	No. of children with management oversight recorded on their file	n/a	n/a	n/a	419	1627	1630	n/a	451	n/a	n/a	n/a	n/a	n/a	n/a
% of children's referrals with management oversight	No. of children with management oversight recorded on their file	100.0%	3.0%	↑ Higher is better	31.3%	89.6%	90.8%	n/a	29.3%	n/a	n/a	n/a	n/a	n/a	n/a